

MERCERWOOD SHORE CLUB CODE OF CONDUCT

As members of MSC we share responsibility to create a safe, family friendly environment. The following Code of Conduct reflects behavior that supports safe, respectful and harmonious use of the club's facilities and grounds. All members and guests are asked to observe and comply with this Code.

GENERAL

- Members are expected to treat other members in a civil manner at all times.
- Members are expected to treat club facilities and property with respect.
- Members are expected to show respect for the property of others.
- Unresolved issues between members should be brought to the attention of club management at the earliest convenience.
- Issues between members and staff should be brought to the attention club management at the earliest convenience.
- Issues between members and management should be brought to MSC Board President at the earliest convenience.
- Concerns with club operations should be brought to the attention of the Club's General Manager and or Board President,
- Parents/guardians and member guest sponsors are responsible for ensuring their children and guests abide by this code on conduct
- Members are expected to refrain from smoking of any type, including vapor cigarettes, on the property.
- Members will comply with all state laws. All members are expected to refrain from the consumption of alcohol on the pool deck, defined as 20 ft from the edge of the pool.
- Members are expected to recognize and observe the Use Policies identified for the various areas of the club: Clubhouse Lounge and

Multipurpose Room, Pool and Hot Tub, Tennis Courts and Beach/Moorage.

SAFETY

- Lifeguards and staff are an important element of safety at the pool, beach, and Club. Members and guests are asked to listen to and abide by instructions of the lifeguards. Lifeguards and other staff are to be treated with respect and dignity at all times. Disagreements with lifeguards should be directed to the General Manager or other manager who may be on duty.
- Rough and excessive horseplay is not allowed anywhere on Club grounds.
- Profanity, abusive language, hitting, fighting or shoving is not allowed.

Members and/or guests who do not adhere to this Code of Conduct or other Club Rules and Policies will be asked to leave the Club premises and may be subject to Board review and possible termination of club membership (subject to section 4.3.2 of Club by-laws).

Revised and approved by Mercerwood Board of Directors Wednesday June 10th 2015